

GENERAL WARRANTY

OUTDOOR GYM AND STREET WORKOUT EQUIPMENT

1. Warranty coverage

This warranty applies to TRAINER products for the time periods described for each product type below and with the limitations described in this warranty. The warranty period applies from the date of purchase by the first customer. This warranty covers only defects in materials. TRAINER liability under this warranty is limited to repair or replacement of defective products, without charge, at TRAINER discretion.

Warranty times:

20 YEARS

- stainless steel structural elements
- hot galvanized steel structural elements

5 YEARS

- painted surface on galvanised or aluminium metal parts
- other stainless steel parts
- solid parts made of HDPE
- wooden elements

2 YEARS

- moving parts made of plastic and metal
- solid plastic parts
- rubber membranes
- aluminum parts

2. Warranty applies only if products have been properly installed and maintained

The warranty only applies if TRAINER products have been installed according to the instructions provided by TRAINER, and maintained correctly according to the TRAINER Maintenance Manual. In case of inappropriate use, installation, dismantling, transportation or storage, the guarantee is no longer valid.



3. No coverage for accidents, wear, tear, cosmetic issues, misuse or vandalism

This warranty does not cover any damage caused by accident, improper care, negligence, normal wear and tear, surface corrosion on metal parts, discoloured surfaces and other cosmetic issues or failures due to misuse or vandalism. Natural changes in wood over time are considered cosmetic issues and not covered.

3. Products installed near water or in extreme conditions

Products installed in direct contact with chlorinated water or saltwater (even in atmosphere) or products installed with occasional contact with such water or installed so close to the shore they are subjected to salt spray are not covered by the TRAINER warranty for any defects caused by corrosion. Products installed in coastal areas, within 2km from the shore, will only be covered by the warranty for half the period of the standard product warrantyin relation to defects caused by corrosion.

4. Third part supplied products and services

TRAINER provides non-TRAINER branded products and installation services performed by certified third party suppliers. This general TRAINER warranty does not apply to such non-TRAINER branded products and installation services, which may carry their own warranties. TRAINER will pass on information on such warranties where possible.

This warranty applies to all orders delivered after 1 January 2021.

*In addition, TRAINER general terms, delivery conditions, installation manual & maintanance manual apply and supplement this warranty.